SECTION 2
GENERAL PROVISIONS

2.1 APPLICATION FOR TOWN WATER
Application for Town water shall be made on the Water Department’s standard form available at the Department Office, 16 West Myrtle St., Orange, MA. The applicant shall be the property owner or the owner’s authorized agent. The applicant shall state fully the primary use to which water is to be applied. Should water subsequently be required for other purposes, the owner must submit a new application.

All applications for Town water shall be approved by the Superintendent. All Water Department permits and applications shall be received and all fees for water use shall be paid before water is supplied.

2.2 RESPONSIBILITY FOR CHARGES
The owner of a water service shall be charged, and held responsible, for all water passing through the service meter until such time as the Water Department is notified in writing that Town water is no longer desired. In case of the sale of the property, the owner shall request a final meter reading and notify the Water Department of the name of the new owner.

2.3 PRIVATE WELLS
There shall be no interconnection of private water systems with the Town system. All owners using Town water who also have private wells shall register the wells with the Orange Water Department and shall install backflow prevention devices on the Town water service. Owners shall permit periodic Water Department inspection of Town and private water systems.

Owners shall comply with section 310 of Code of Massachusetts Regulations 22 as amended to date.

2.4 EXTENDED USE
No water user shall supply water purchased from the Water Department to parties not entitled to its use except by written permission of the Commissioners.

2.5 UNUSUAL CONSTRUCTION
Owners of property desiring Town water for any construction, alterations or attachments shall submit plans and specifications for the proposed work to the Superintendent for approval. The Water Department shall determine whether Town water for the proposed work is permissible and the terms, charges and conditions under which the proposed use shall be permitted.
2.6 RIGHT OF ENTRY
Owners or occupants of commercial, industrial or residential properties served by the Water Department shall, upon presentation by Water Department personnel of their credentials, authorize entry without a warrant to inspect the water service or to remove, repair, or replace any water meter at any time the Water Department deems necessary. Water service apparatus shall be readily accessible. Should access be refused, the water may be shut off and may not be turned on until such access has been allowed and appropriate fees paid.

2.7 FIRES
Whenever a fire occurs in areas served by the Water Department, it is the duty of users to discontinue all unnecessary use of water.

Only Water Department personnel may operate fire hydrants except in the case of a fire.

Fire Department personnel may operate fire hydrants only during a fire and shall notify the Water Department of any hydrants used during a fire.

2.8 CONDITIONS FOR WATER USE
The Water Department shall endeavor to provide constant and uninterrupted supply of water to its users with quality that meets or exceeds the levels set forth by the United States Environmental Protection Agency and the Massachusetts Department of Environmental Protection.

Because conditions within a water system vary, the Water Department cannot guarantee volume of water or constant pressure.

2.9 LIABILITY FOR LOSS OF SUPPLY
The Water Department shall have the right to interrupt water supply as necessary for system maintenance, repair or other cause beyond the Water Department’s control. No user shall be entitled to damages or to payment refund for any interruption of supply or water quality.

2.10 LIABILITY FOR LOSS OF PRESSURE
The Water Department reserves the right at any time and without notice to shut off the water in the mains for necessary purposes. Users having appliances dependent on routine pressure for proper operations are CAUTIONED that they should provide, at their own expense, safety features to protect the appliances.

The Water Department is not liable for any damage resulting from loss of pressure, whether through accident or necessity.

2.11 OUTSIDE WATER USE
The Commissioners reserve the right to regulate or ban outside water use in order to insure adequate volume and pressures for essential use.
The Commissioners may also issue water use restrictions in accordance with Section 7.3 of the Regulations.