Stop by one of the following locations to complete an application and inquire about our program.

- **Clean Slate**
  1 Arch Place, 3rd floor, Greenfield, MA 413.341.1787
- **North Quabbin Community Coalition**
  251 Exchange Street, Athol, MA 978.249.3702
- The RECOVER Project
  68 Federal St., Greenfield, MA 413.774.5489
- **Upper Pioneer Valley Veteran’s Services District**
  294 Main St, Greenfield, MA 413.772.1571

Additional Resources/Other Helpful Information

- **Massachusetts Substance Use Helpline**
  1-800-327-5050
  [www.helplinema.org](http://www.helplinema.org)
  1-800-327-5050
- **Franklin County Crisis Services**
  (413) 774-5411
- **North Quabbin Crisis Services**
  (978) 249-3141
- **National Suicide Prevention Lifeline**
  1-800-273-8255
  [www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)
- **Veterans Crisis Line**
  1-800-273-TALK (8255)
  [www.mass.gov/veterans](http://www.mass.gov/veterans)

Other transportation services provided by FRTA:

In addition to the fixed route bus, the FRTA also provides transportation under other programs.

**ADA Paratransit Service:** This service is for disabled individuals who are available within ¾ mile of our fixed route corridor and cannot navigate or access our fixed route due to their disability. This service operates only when our regular fixed bus routes operate.

**Demand Response Service:** This is a curb to curb service offered to elders over 60, eligible LifePath consumers, nursing home residents or Veterans with a disability rating of 70% or greater. Days and hours of operation vary by the town you reside in.

**MassHealth Transportation:** The FRTA contracts with the Department of Medical Assistance to provide eligible MassHealth recipients with transportation to medical appointments.

**Med-Ride Program:** Transportation for ambulatory persons over 60 years old to medical appointments outside of Franklin County.

For more information on these programs, please contact us at 413.774.2262 ext. 0.
What is the Freedoms Shuttle and Pass Program?

This program is designed to assist those in treatment and recovery from substance use disorders to become independent while learning how to utilize our fixed route bus system. Persons able to utilize the FRTA fixed route may qualify for a monthly bus pass (otherwise known as a Purple Go! Card) at no cost. Persons who have been approved for a Purple Go! Card will have access to a free shuttle to get into Greenfield from locations in Buckland, Ashfield and Conway. Once in Greenfield, you can use your bus pass to navigate our fixed bus route system for your specific needs. The bus pass is to be used to access treatment and recovery services and to assist you in your continued independence. Your initial pass will be active for two months and you will have the option to renew for two additional months by going to the FRTA offices located at 12 Olive Street in Greenfield. The pass cannot be shared with anyone else and cannot be replaced if lost.

How do I qualify for the Freedoms Shuttle and Pass Program?

You will be required to complete a short application to see if you are eligible. Upon approval, you will be given a FRTA Go! Card with a purple square indicating that you are entitled to this service. This pass allows you access to the Freedoms Shuttle and the ability to use any FRTA fixed bus route.

Shuttle times and locations:
(service runs Monday through Friday)

- Buckland Library 7:15 am
- Ashfield Neighbors 7:35 am
- Conway Library 7:55 am
- Arrive at JWO Transit 8:30 am
- High Street (BFMC, Beacon House, PHP) 8:45 am
- Cherry Rum Plaza 8:55 am
- Federal Street (BHN Northern Hope/Franklin Recovery Center, CSO IOP) 9:00 am
- One Arch Place (CSO, Clean Slate, Career Center) 9:10 am
- JWO Transit Center 10:00 am*

*Once the shuttle drops off at the JWO at 10:00 am, you will be expected to use your Go! Card to transfer onto an FRTA bus fixed bus route.

Routes operate within Greenfield and Montague but also travel to locations in Deerfield, Whately, Sunderland, Orange, Northampton, and Charlemont. Our buses also connect with PVTA and MART.

Information about our bus schedules can be found at www.frtao.org or by calling FRTA dispatch at 413.773.8090 ext. 3.

The afternoon shuttle will leave the JWO Transit Center at 1:00 pm to return passengers back to Buckland (1:30 pm), Ashfield (1:50 pm) and Conway (2:10 pm).

In the event of inclement weather, the shuttle will not operate when Route 41 (Charlemont) is canceled. Cancellations will be posted on our Facebook page, our website (www.frtao.org) Channel 22 news, WHAI/Bear country or you may call dispatch at 413.773.8090 ext. 3.