

Households that have not yet received anything yet about the 2020 Census have three options:

(1) Wait for the 2020 Census letter and survey packet to be dropped off at the household in the future. Households will have until August 14, 2020 to self-respond.

OR

(2) Go online to www.my2020census.gov and complete the survey without using a 12-digit Census ID. When asked to log in, click on “If you do not have a Census ID, click here”. The next page will ask for the address of where you were living on April 1, 2020. Then submit your address accordingly.

OR

(3) Call 844-330-2020 to complete the survey by phone without using a 12-digit Census ID. You will provide your address over the phone. For more information on how to respond by phone, including the phone numbers to call to complete survey in 15 other languages and TDD, go to: <https://2020census.gov/en/ways-to-respond/responding-by-phone.html>

Do not worry if you fill out the survey online or by phone now, and then forget and fill out the paper form later. The Census Bureau has a process to review households that submitted multiple responses.

Also, a question that has come up for some households that received their invitation letter in the mail. **What if the town or zip code listed in the mailing address does not match the town where I actually live?** The mailing address does not impact the data collected. The Census I.D. number on the 2020 Census invitation letter is geo-coded to the physical location of the household. Specifically, to the household's position within a defined geographic Census Block located within the correct municipality. About 2 years ago, the US Census Bureau worked with Town officials to do a Local Update of Census Addresses (LUCA), which used maps to determine the physical location of current and anticipated households. The Census Bureau then had staff in the field verify these household locations. The mailing address is only used to get the invitation letter from the Census Bureau to the household efficiently.